

2011 Parent Survey Results:

Below are the results from the survey taken at the Parent Meeting in November. Overall the responses are very positive in all areas. Any response above a “3” is considered a positive. One concern with the results is the lack of responses to some questions. While the result average was high with regards to a particular question, the number of response to that same question was low. Parents left questions un-answered at a significant percentage, which does indicate a communication lack on the clubs part. The highest percentage of unanswered questions was with NYPS. Posted on the Wayne Wing website is the role NYPS provides for the club. Next was Demosphere which is the online service the club uses to collect registration fees. Next - Club manager coordinator - educates and answers questions for (new) team managers with RDYSL, New York West policies and procedures.

We also received many constructive comments that the board will discuss and share. The suggestions that the board feels will help improve the overall quality of the club for both the player and parent will be implemented.

Premier Sports Facility (Phillips Road)

- The turf training is beneficial to soccer development 4.58
- The additional cost to registration is reasonable 3.70
- The school gyms are sufficient for soccer development 2.49
- The club should continue to rent Premier Sports 4.22

Club:

- The Wayne Wings program registration fee is reasonable 3.99
- The quality of the uniforms is acceptable 4.54
- The club communicates information well 3.91
- The club needs a manager coordinator 3.38
- Demosphere is easy to use 3.76

NYPS:

- The role NYPS coaching plays in the club is clear 3.45
- The coaching NYPS provides to the clubs/players improves development 3.71
- The cost of NYPS is reasonable 3.53
- The club should continue to contract NYPS 3.56